# Dell™ Systems Build and Update Utility 1.2 User's Guide

#### **Notes**



**NOTE:** A NOTE indicates important information that helps you make better use of your computer.

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## About This Document

It is strongly recommended that you read the current chapter, the "Dell Systems Build and Update Utility Overview" chapter, and the "Before You Begin Using the Systems Build and Update Utility" chapter before proceeding.

### Who Should Read This Document?

This document is for system administrators who are responsible for deploying and updating Dell™ PowerEdge™ systems in their organizations.

## **How Will This Document Help Me?**

This document introduces you to the Dell Systems Build and Update Utility, and includes best practices on how to make the product effective in helping you streamline your deployment and update procedures for Dell systems.

- If you are a first-time user of this product, this document will help you set up your systems prior to, while, and after using the Systems Build and Update Utility.
- If you are an existing user of the Systems Build and Update Utility, this
  document will help you understand how to leverage the utility modules in
  an interlinked manner to create a customized deployment media.

#### **How Do I Use This Document?**

This document helps you set up your Dell systems to use the Systems Build and Update Utility effectively and efficiently and provides an overview of the various modules of the Systems Build and Update Utility and the possible scenarios in which you might use them. However, it does not cover all scenarios and possibilities. For specific information on Dell products whose functionalities are now provided by the Systems Build and Update Utility, see "Are There Other Dell Documents I Might Need?"

Depending on the Dell systems you want to deploy, redeploy or update, it is recommended that you use the document as follows.

Table 1-1. Organization of Information in This Guide

Topics	For Dell systems	For Dell PowerEdge SC systems
Information on this document, its intended audience, purpose, and organization	"About This Document"	"About This Document"
Overview of the Systems Build and Update Utility and what functionalities it offers	"Dell Systems Build and Update Utility Overview"	"Dell Systems Build and Update Utility Overview"
What you need before proceeding to use the Systems Build and Update Utility and where to get other information that you may need while using this utility	"Before You Begin Using the Systems Build and Update Utility"	"Before You Begin Using the Systems Build and Update Utility"
Important information about launching the Systems Build and Update Utility and pointers to user scenarios	"Launching the Systems Build and Update Utility"	"Launching the Systems Build and Update Utility"
Possible scenarios in which you can use the Systems Build and Update Utility	"Using the Systems Build and Update Utility"	"Using the Systems Build and Update Utility" (as applicable)
Important information and frequently asked questions (FAQs) about the Firmware Update module	"Firmware Update"	Not applicable

Table 1-1. Organization of Information in This Guide (continued)

Topics	For Dell systems	For Dell PowerEdge SC systems
Important information and FAQs about the Hardware Configuration module	"Hardware Configuration"	Not applicable
Important information and FAQs about the Server Operating System Installation module	"Server Operating System Installation"	"Important Information and Frequently Asked Questions"

Now that you have an idea of what this document is about and how to use it to easily access the information you want, see "Dell Systems Build and Update Utility Overview" to get an overview of the Systems Build and Update Utility and the functionalities it offers.

## Dell Systems Build and Update Utility Overview

This chapter provides an overview of the Systems Build and Update Utility. This chapter helps you understand the functionalities that the Systems Build and Update Utility provides to update and deploy your Dell systems.

## What is the Systems Build and Update Utility?

The Systems Build Update and Utility is an integrated tool for deployment and update of your Dell systems. It has modules such as Server OS Installation, Firmware Update, and Hardware Configuration. These modules enable you to update BIOS and firmware in the pre-operating system environment, apply these settings on the current system or on multiple systems, and install the operating system.

For example, if you have bought a new Dell system, you can use the Systems Build Update and Utility to update the system firmware, configure your system hardware, and install a supported operating system. If you have an existing Dell system, you can use the Systems Build Update and Utility to update to the latest firmware, modify the hardware configuration, and install a new operating system. You can perform these operations on your existing system (one-to-one) or create bootable media for multiple systems of different models of your choice.

### What's New in This Release

The key new features of the Systems Build and Update Utility in this release are:

- The three main modules—Server OS Installation, Firmware Update, and Hardware Configuration—are now interlinked such that you can configure all the three modules at the same time and apply the configuration as required.
- You can apply Hardware Configuration settings to your current system in the same session.

- You can create customized bootable media to deploy multiple systems (different platforms) of your choice.
- You can deploy your newly purchased Dell systems for which you had already created a bootable media. This is possible with a multi-system configuration file (.csv file) that you create and save in a centralized network location. For more information about the configuration file, see "Generic Prerequisites and Requirements."
- You can use the Apply/Export Configuration feature of the Systems Build
  and Update Utility to export your system configuration for future use.
  You can use this configuration file, with minor modifications, to deploy
  similar systems by using the import feature. Importing such a
  configuration file also pre-populates all the graphical user interface (GUI)
  fields with values that you saved and exported for future use.

### **Overview of Functionalities**

Table 2-1 lists the functionalities of the Systems Build and Update Utility to deploy and update your Dell systems.

Table 2-1. Dell Systems Build and Update Utility Functionalities

You Want To	Go To	For	
Update your system firmware (Baseboard Management Controller [BMC], Dell Remote Access Controller [DRAC], Redundant Array of Independent Disks [RAID]) and BIOS in a pre-operating system environment.	"Updating Your System Firmware"	Dell systems (excluding PowerEdge SC systems)	
Configure your system hardware.	"Configuring Your System Hardware"	Dell systems (excluding PowerEdge SC systems)	

Table 2-1. Dell Systems Build and Update Utility Functionalities (continued)

You Want To	Go To	For
Install an operating system on your system.	"Installing the Operating System"	Dell systems
Create customized bootable media to deploy multiple systems (different platforms) of your choice	"Using the Systems Build and Update Utility in Different Scenarios"	Dell systems

Now that you have an overview of the Systems Build and Update Utility and what functionalities it offers, read "Before You Begin Using the Systems Build and Update Utility" to see what you should have before you begin using the Systems Build and Update Utility in your environment.

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## Before You Begin Using the Systems Build and Update Utility

This chapter lists the prerequisites for using the Systems Build and Update Utility and where to get other information that you may need while using this utility.

## **Prerequisites and Requirements**

You should have a Dell system with:

- Minimum memory of 512 MB
- DVD drive

Table 3-1 lists the prerequisites and requirements for the Systems Build and Update Utility.

Table 3-1. Prerequisites and Requirements

#### Module

#### **Prerequisites and Requirements**

## Generic Prerequisites and Requirements

- To make effective use of the Systems Build and Update Utility, you will need at least two Network File System (NFS) or Samba multiple network shares. If you do not have network connectivity for the system you are deploying, ensure that you have multiple USB keys.
- If you are planning to deploy multiple systems using the Systems Build and Update Utility, Dell recommends that you create a multi-system configuration file (.csv file) that contains information about all your systems on your network. Information includes the service tag, host name, IP addresses, subnet mask, operating system(s) ISO file name(s), product keys, DRAC IP address, and Domain Name System (DNS) IP addresses. Save this file on a common network share or a USB kev. The Systems Build and Update Utility does not validate the file but uses it during actual deployment. When you want to apply your customized bootable media on a group of similar systems, the Systems Build and Update Utility prompts you to browse and locate the multi-system configuration file.
- A common network share or a USB key to export your configuration for later use.
   Similarly, if you want to import your previously saved configuration, the files exported in the earlier session must be available on a network share or on a USB key.
- A common network share or a USB key to save your customized bootable image.
- A common network share to save logs for each system on your network share. These logs can be a useful reference if you want to troubleshoot any problem your systems might have encountered during deployment.

Table 3-1. Prerequisites and Requirements (continued)

Module	Prerequisites and Requirements
Server Operating System Installation	Operating system media or a network share or a USB key on which to save the operating system ISO image.
	<ul> <li>Dell Systems Management Tools and Documentation DVD (if you want to install Dell OpenManage™ System Administrator). This is not applicable for Dell PowerEdge™ SC systems.</li> </ul>
	Basic knowledge of Redundant Array of Independent Disks (RAID)
Firmware Update	Either of the following:
	<ul> <li>DVD drive and Dell Server Updates DVD</li> </ul>
	<ul> <li>A network share with the Server Update Utility content and knowledge of setting up the Network File System (NFS) or Microsoft<sup>®</sup> Windows<sup>®</sup> share.</li> </ul>
Hardware Configuration	Basic knowledge of BIOS, RAID, Baseboard Management Controller (BMC), and Dell Remote Access Controller (DRAC).

## **Supported Operating Systems**

For the list of operating systems that the Systems Build and Update Utility supports, see the **readme.txt** file in the **root** folder or the *Dell Systems Software Support Matrix* on the Dell Support website at **support.dell.com** or the *Dell Systems Management Tools and Documentation* DVD.

## **Supported Systems**

For the list of Dell systems supported for this version of the Systems Build and Update Utility, see the **readme.txt** file in the **root** folder or the Dell Systems Software Support Matrix on the Dell Support website at **support.dell.com** or the Dell Systems Management Tools and Documentation DVD.

## **Are There Other Dell Documents I Might Need?**

In addition to this guide and the Systems Build and Update Utility online help, you might need to refer to the following documents to get details on specific Systems Build and Update Utility modules and Dell OpenManage products. These documents are available on the Dell Support website at support.dell.com and the Dell Systems Management Tools and Documentation DVD.

- The Dell OpenManage Installation and Security User's Guide provides additional information about performing an unattended installation of Server Administrator on systems running supported Windows, Red Hat<sup>®</sup> Enterprise Linux<sup>®</sup> Server, and SUSE<sup>®</sup> Linux Enterprise Server operating systems.
- The Dell Remote Access Controller 4 User's Guide provides comprehensive information about using the RACADM command line utility to configure a DRAC 4
- The Dell Remote Access Controller 5 Firmware User's Guide provides comprehensive information about using the RACADM command line utility to configure a DRAC 5.
- The Dell Chassis Management Controller User's Guide provides comprehensive information about using the controller that manages all modules in the chassis containing your Dell system.
- The Integrated Dell Remote Access Controller User's Guide provides information about installation, configuration, and maintenance of the Integrated Dell Remote Access Controller (iDRAC) on management and managed systems.
- The Dell Remote Access Controller/Modular Chassis User's Guide provides information about installation, configuration, and maintenance of the Dell Remote Access Controller/Modular Chassis (DRAC/MC).
- The Dell Remote Access Controller Racadm User's Guide provides comprehensive information about using the RACADM command line utility.
- The Dell Baseboard Management Controller Utilities User's Guide provides information about configuring a managed system to use the BMC Management Utility to manage your system through its BMC.
- The Dell Update Packages User's Guide provides information about obtaining and using Dell Update Packages as part of your system update strategy.

- The Dell OpenManage Deployment Toolkit User's Guide provides information on how to run Linux DUP in the Dell-provided or your customized Embedded Linux (ELI) environment considering the dependencies.
- The Dell OpenManage Deployment Toolkit Command Line Interface Reference Guide provides general, best practice procedures on how to run the Deployment Toolkit (DTK), which is a set of command line tools for configuring and deploying Dell PowerEdge™ systems.
- The Server Update Utility User's Guide provides information on how to identify and apply updates to your system.
- The Dell Systems Software Support Matrix provides information about the
  various Dell systems, the operating systems supported by these systems,
  and the Dell OpenManage components that can be installed on
  these systems.
- The *Dell OpenManage Server Administrator Compatibility Guide* provides compatibility information about Server Administrator installation and operation on various hardware platforms (or systems) running supported Windows, Red Hat Enterprise Linux Server, and SUSE Linux Enterprise Server operating systems.

### **How Do I Get Technical Assistance?**

If at any time you do not understand a procedure described in this guide or if your product does not perform as expected, help tools are available to assist you. For more information about these help tools, see "Getting Help" in your system's *Hardware Owner's Manual*.

Additionally, Dell Enterprise Training and Certification is available. See www.dell.com/training for more information. This service may not be offered in all locations.

## Launching the Systems Build and Update Utility

To launch the Systems Build and Update Utility locally:

- **1** Insert the *Dell Systems Management Tools and Documentation* DVD in your system drive.
- **2** Reboot your system.

The boot menu screen appears.

To launch the Systems Build and Update Utility on a remote system:

 In the Dell Remote Access Controller (DRAC) 4 or DRAC 5 UI, click the Media tab.

The Virtual Media screen appears.



- **2** Ensure that the attribute for Attach/Detach Status is Attached.
- **3** Specify the location of the **ISO Image File**.

To access the location of the Systems Build and Update Utility bootable media or the ISO image of the *Dell Systems Management Tools and Documentation* DVD, select your system drive location or browse to identify the **ISO Image File**, as appropriate.

4 Click Connect.

The Virtual Media Status screen appears indicating that the *Dell Systems Management Tools and Documentation* media is now connected to your host system.

**5** Click Power Management.

- **6** To boot the host system with the Systems Build and Update media, select Power Cycle System under Power Control Operations, and click Apply.
- 7 Click Console.

The Console Redirection screen appears.

8 Click Connect.

You can now access the boot menu screen on your host system from your client system and proceed to use the Systems Build and Update Utility remotely.

Figure 4-1. Boot Menu Screen



Table 4-1 lists the options and their descriptions available on this screen.

Table 4-1. Boot Menu Options

Boot Menu Option	Does This for You
Dell Systems Build and Update Utility	Takes you to the Dell Systems Build and Update Utility Home screen.
Optical Media (CD/DVD) Check	Checks if the Dell Systems Management Tools and Documentation DVD you inserted has any errors.
Skip Optical Media (CD/DVD) Boot - Boot to Hard Drive	Enables you to boot from your system hard drive.
DTK Command Line Interface (Linux)	Takes you to the Deployment Tool Kit (DTK) Command Line Interface (only on systems running Linux).
	<b>NOTE:</b> This option is not available on Dell PowerEdge $^{\text{TM}}$ SC systems.
F1 Help	Takes you to the navigation help.
F2 Language	Enables you to choose the language.
F3 Advanced Options	Activates the DTK Command Line Interface (Linux) option.
	<b>NOTE:</b> This option is not available on Dell PowerEdge SC systems.

You may want to use the Systems Build and Update Utility in any of the following possible scenarios:

- Updating Your System Firmware
- Configuring Your System Hardware
- Installing the Operating System
- Deploying Your Current ("Bare-Metal") Dell System
- Deploying More Than One System With the Same Configuration
- Deploying More Than One System With Slightly Different Configurations
- Deploying Multiple Systems of Different Models
- Deploying Multiple Systems With the Same Configuration for Different Operating Systems
- Reusing Configuration Files

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## Using the Systems Build and Update Utility

This chapter describes the flexibility that the Systems Build and Update Utility offers to deploy and update your systems and also the various scenarios in which you can use the Systems Build and Update Utility.

## Flexibility That the Systems Build and Update Utility Offers

- Choice of configuration: Depending on your deployment and update requirement, you can configure all the three modules (Firmware Update, Hardware Configuration, and Server Operating System Installation), any one of the modules, or a combination of the modules.
- Choice of when to apply the configuration: You can either apply the
  configuration of your choice immediately or save it by using the
  Apply/Export Configuration feature.
- Choice of configuring systems: The Apply/Export Configuration feature
  in the Systems Build and Update Utility allows you to deploy and update
  your current system and/or multiple systems or multiple systems of
  different models.
  - You can perform the following deployment/update operations on your current system:
    - apply firmware updates
    - configure hardware (BIOS, DRAC, RAID, and so on)
    - install an operating system
    - launch post-operating system install scripts

- You can perform the following deployment or update operations for multiple systems:
  - export the configuration scripts (for all three modules or a combination of your choice) for future use.
  - generate a bootable image that contains, among others, the update packages for specific generation(s) of system(s), applicable hardware configuration scripts (BIOS, DRAC, RAID, and so on), operating system installation details and link to the source CD/DVDs on the network, and launch points to install the operating system.
- Choice of creating bootable media: You can create bootable media for a set of systems you select and then use the same media to boot each system in the set. If you select the USB drive as the destination for the image, the Systems Build and Update Utility gives you the option to make the USB device bootable and directly boot the system with the device.
- Unattended update and deployment: When you boot your system using the bootable media (CD/DVD/USB drive), the scripts on the bootable media you created apply the firmware updates, apply the hardware configuration, and finally install the operating system, as applicable. All through this update and deployment process, you are not prompted for any information, making this an unattended update and deployment of your system.



**NOTE:** Content Manager is no longer available on the *Dell Systems Management* Tools and Documentation DVD. To access Content Manager, use version 5.5 of the Dell Systems Management Tools and Documentation DVD.

## Using the Systems Build and Update Utility in **Different Scenarios**

This section describes some of the possible scenarios in which you can use the Systems Build and Update Utility. These scenarios are meant to give you an idea on how to effectively use the Systems Build and Update Utility. They are not necessarily the only ways to use this tool nor are they the only scenarios in which you can use this tool.

Dell recommends that at any point during your update and deployment process, you see the online help for details about a particular screen.

#### **Updating Your System Firmware**

If you have purchased a newly released Dell PowerEdge™ system, it is likely to have the latest firmware. However, if more than a quarter has passed since the release of your system, you may have to update the firmware.

On the Dell Systems Build and Update Utility Home screen, click Configure against Firmware Update or click Firmware Update on the left pane.

The Repository Selection screen of the Firmware Update module appears.

Specify the location where your update files repository resides. For details, see "Firmware Update."

If you want to compare your system component status with a different version of the Server Update Utility, provide the location of the Server Update Utility on the **Repository Selection** screen.

3 Click Continue.

The **Firmware Update** inventories your system and generates a comparison report on the Comparison Report screen.

This screen displays a comparison of the currently installed version of each component on the existing system with the repository component version for the same system. It also indicates the components that you need to upgrade and those that you can downgrade.



**NOTE:** You can selectively upgrade components depending on your requirement. However, you cannot perform selective downgrades.

Select any components that you might want to upgrade and click Systems Build and Update Utility Home.



**NOTE:** The Systems Build and Update Utility saves all the information about the repository and the selections you made on the **Comparison Report** screen. These updates will be applied during the actual deployment.

- **5** To update your current system, click **Apply/Export Configuration** on the Systems Build and Update Utility Home screen.
  - The Configure Apply /Export Options screen appears.
- **6** Select the Apply Configuration to Current System option and click Apply/Export.

The progress bar appears after which your system reboots with the firmware updates configured.



**NOTE:** For more information on the specific Firmware Update screens and what you can do on each screen, see the Systems Build and Update Utility online help.

#### **Configuring Your System Hardware**

#### On Your Current System

- On the Systems Build and Update Utility Home screen, click Configure against Hardware Configuration or click Hardware Configuration on the left pane.
  - The Configuration Status Summary screen appears.
- **2** To configure the components (RAID, DRAC, BIOS, and so on), click the individual component buttons.
  - Component screens appear, on which you can configure various components.



- **NOTE:** If you configure RAID manually and use the Systems Build and Update Utility to install an operating system on a master system, you need to manually configure RAID on the target system as well.
- **3** After you configure fields on each component screen and before you navigate away from the screen, click Save Settings and then click Go Back to Configuration Summary.
- 4 On the Configuration Status Summary screen, click Save Settings and Go Back to Home Page.

5 On the Systems Build and Update Utility Home screen, click Apply/Export Configuration.

The Configure Apply/Export Options screen appears with the Apply Configuration to Current System option selected, by default.

You can export the hardware configuration for later use by selecting Export Configuration.

6 Click Apply/Export.

A progress bar appears indicating that the configuration changes you saved in step 3 are being applied to your system. After the changes are applied, your system reboots automatically and is ready for use with the updated configuration.

#### For Multiple Systems

1 On the Systems Build and Update Utility Home screen, click Change against System(s) Selection on the left pane.

The **Select System(s)** screen appears.

Select the system(s) on which you want to deploy the hardware configuration you specify.



**NOTE:** To generate a bootable ISO image to deploy a hardware configuration to multiple systems, you must select all the required systems on the Select System(s) screen even if they are of the same model as your current system on which you are running the Systems Build and Update Utility.

**3** Click Save Settings.

The Systems Build and Update Utility Home screen reappears listing the selected systems under **System(s) Selection**.

4 Click Configure against Hardware Configuration or Hardware Configuration on the left pane.

The Configuration Status Summary screen appears.

- To configure the components (RAID, DRAC, BIOS, and so on), click the individual component buttons.
  - Component screens appear on which you can configure various components.
- **6** After you configure fields on each component screen, click **Save Settings** and then click Go Back to Configuration Summary.

- 7 On the Configuration Status Summary screen, click Save Settings and Go Back to Home Page.
- **8** On the Systems Build and Update Utility Home screen, click Apply/Export Configuration.
  - The Configure Apply/Export Options screen appears with the Create Auto-Deployment Bootable Image option selected, by default.
  - You can export the hardware configuration for later use by selecting **Export Configuration**.
- **9** Click **Destination** to provide the location where you want to save the bootable ISO image.
  - The ISO Save Location screen appears.
- **10** Specify the location and click Continue.
- 11 Click Apply/Export.
  - The ISO image is generated and saved in the location you specified in the preceding step. If the destination you specified is not a bootable USB key, burn the ISO image using any CD/DVD burning software application on to a CD or a DVD.
- **12** Boot the selected systems with the bootable media you created.

The deployment starts automatically and you will not be prompted for any inputs. The system reboots as and when required until the selected systems are ready with the updated configuration.

#### **Installing the Operating System**

- On the Systems Build and Update Utility Home screen, click Configure against Server OS Installation or click Server OS Installation on the left pane.
  - The **Set the Date and Time** screen appears.
- **2** Make the required changes and click **Continue**.
  - The Select an Operating System to Install screen appears.

**3** Select the appropriate operating system, choose whether you want to create a utility partition, and click Continue.

**NOTE:** The utility partition does not have DOS-based RAID tools.

For this procedure, let us assume that you select the Microsoft Windows 2003 Server Service Pack 2 operating system and choose to create a utility partition.

The Select RAID Configuration screen appears.

4 Indicate whether you want to apply the RAID configuration that you specified while configuring your system hardware in the Hardware Configuration module or retain the existing RAID configuration on your system and click Continue.

The Configure the Disk Partition for Microsoft Windows 2003 Server Service Pack 2 screen appears.

**5** Select the file system for boot partition, enter the size of the virtual disk available, and click Continue.

The Network Adapter(s) Configuration screen appears.

**6** Enter the appropriate information about the network adapters on your system. Click Continue.

The Enter Configuration Information for Microsoft Windows 2003 Server Service Pack 2 screen appears.

**7** Fill in the appropriate fields and click **Continue**.

The Operating System Installation Summary screen appears.

**8** You can change your configuration settings until this point by clicking **Back**.

You can also save your configuration and export it for later use by clicking Go Back to Home Page. In this case, continue the current procedure from step 9.

To apply the configuration on your system immediately, click **Apply Now**. In this case, continue the current procedure from step 11.



**NOTE:** The **Apply Now** option is enabled only if you have not selected any system on the Select System (s) screen.

**9** In the Systems Build and Update Utility Home screen that appears, click Apply/Export Configuration.

The Configure Apply/Export Options screen appears with the Apply Configuration to Current System option selected, by default. You can export the operating system installation configuration for later use by selecting Export Configuration.

**10** Click Apply/Export.

The **Script Generation Progress** screen appears indicating that the configuration is being saved.

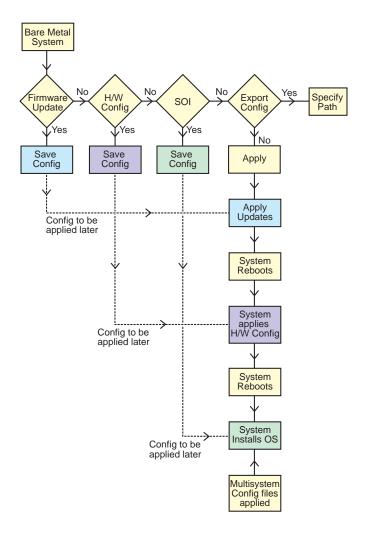
- 11 If you selected the option to install the Dell OpenManage Server Administrator on the Enter Configuration Information for Microsoft Windows 2003 Server Service Pack 2 screen, specify the location of either the Server Administrator CD or the Server Administrator .exe file on your system.
- **12** Insert the operating system CD/DVD when prompted.

The Systems Build and Update Utility copies the operating system files to your system and launches the operating system installer. Your system may reboot multiple times.

The operating system is installed and is ready to install Server Administrator. The files to install Server Administrator are saved on the system and the Install Server Administrator icon is saved on the desktop.

#### **Deploying Your Current ("Bare-Metal") Dell System**

In this scenario, you can see how to update and deploy your current system.

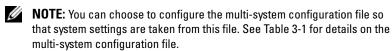


- 1 Update your system firmware, if required.
  For details on the Firmware Update, see "Firmware Update." For details on how to use the Firmware Update module, see step 1 through step 4 under "Updating Your System Firmware."
- **2** Configure your system hardware and make sure you click **Save Settings** before you navigate away from a component screen.
  - For details on the Hardware Configuration module, see "Hardware Configuration." For details on how to use the Hardware Configuration module, see "Configuring Your System Hardware."
  - **NOTE:** Ensure that you configure RAID to proceed beyond the **Configure RAID** screen in the **Configure Server Operating System Installation** module.
- 3 Click Configure against Server OS Installation on the Systems Build and Update Utility Home or click Server OS Installation on the left pane to proceed with configuring your system operating system installation.
  - For details on the Server OS Installation, see "Important Information and Frequently Asked Questions". For details on how to use the Server OS Installation module, see "Installing the Operating System."
- 4 When you have completed configuring the three modules, you can view, edit, or reset the configuration for the modules by clicking the View, Edit, or Reset options, respectively.

5 On the Systems Build and Update Utility Home, click Apply/Export Configuration.

The Configure Apply/Export Options screen appears.

**6** Provide your inputs as required and click Continue.



NOTE: You can check the Exit on Failure option so that the Systems Build and Update Utility exits when a failure occurs. If this option is not selected, in case of any failure during actual deployment, the Systems Build and Update Utility proceeds to the next module operation. However, this may cause your system to become unstable. Clear the Exit on Failure option only if you are sure that the failure is known and will not adversely affect your system.

**NOTE:** For more information on the specific fields on the **Select Options** screen, see the Dell Systems Build and Update Utility online help.

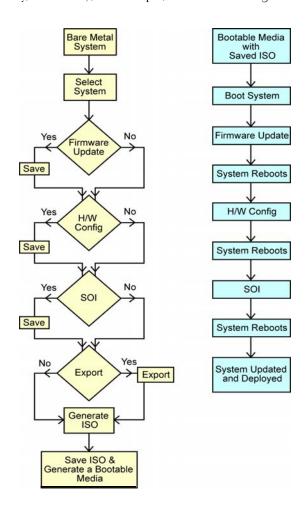
The progress screen appears, after which the unattended update or deployment begins.

If you have provided inputs to update your system firmware, the firmware update begins, using the configuration you saved. If any of the firmware updates requires a system reboot, your system reboots automatically. Then, the Systems Build and Update Utility continues with hardware configuration and operating system installation, as per your configuration.

This completes your current system update and deployment. Your system is ready with all the required settings, configurations, and updates and the operating system installed.

#### **Deploying More Than One System With the Same Configuration**

In this scenario, you can see how to deploy more than one supported system with the same configuration (that is, having the same cards, controllers, hard drive, memory, and so on), for example, 50 Dell PowerEdge™ R710 systems.



1 On the Systems Build and Update Utility Home screen, click Change against System(s) Selection on the left pane.

The **Select System(s)** screen appears.



**NOTE:** Ensure that you click **Select Systems** so that the option to save the ISO image (Create Auto-deployment Bootable Image) is enabled on the Select Options screen.

- Select PowerEdge R710 (for this example) from the Supported Systems list and click the right arrow.
- 3 Click Save Settings and return to the Systems Build and Update Utility Home screen.
- To configure the Systems Build and Update Utility modules, follow step 1 through step 4 in "Deploying Your Current ("Bare-Metal") Dell System."
- 5 On the Systems Build and Update Utility Home screen, click Apply/Export Configuration.
  - The Configure Apply/Export Options screen appears.
- 6 Select the Create Auto-deployment Bootable Image option and click **Destination** to specify the location where you want to save the ISO image. You can also export the configuration you saved in the preceding steps to a location of your choice.
- 7 On the ISO Save Location screen, specify the location where you want to save the ISO image and click Continue.

If you choose USB as the location, you can also make the USB key bootable. See the online help for details.

The Configure Apply/Export Options screen appears.

8 Click Apply/Export.

The ISO image is created.

You can create a bootable media (CD/DVD) or use the bootable USB key to boot the systems that you want to update or deploy.

# **Deploying More Than One System With Slightly Different Configurations**

In this scenario, you can see how to deploy more than one supported system with slightly different configurations. For example, you can configure 50 PowerEdge R710 systems but the systems may have different cards, controllers, hard drives, memory, and so on. However, for the update and deployment to work as in the preceding scenario, the following conditions must be met:

- the same type of controller that is configured must be present, whether the controller is onboard or in the slot. For controllers in slot, the controller must be on the same slot as configured.
- the configured RAID level must be supported by the existing controller.
   Serial Attached SCSI (SAS) 5 and SAS 6 controllers require a minimum of 2 disks.
- the configured RAID policy must be supported by the current controller.
- the number of disks must be the same or more.
- the disk sizes are the same or more.
- the available disks must be of the same type. For example, a mix of SAS, small computer system interface (SCSI), and Solid State Disk (SSD) will not be supported.

Once the above criteria are satisfied, you can follow step 1 through step 8 in "Deploying More Than One System With the Same Configuration" to update and deploy more than one system with slightly different configurations.

# **Deploying Multiple Systems of Different Models**

In this scenario, you can see how to deploy multiple systems of different models; for example, you can deploy 25 PowerEdge R710 systems, 50 PowerEdge R610 systems, and 25 PowerEdge T610 systems.

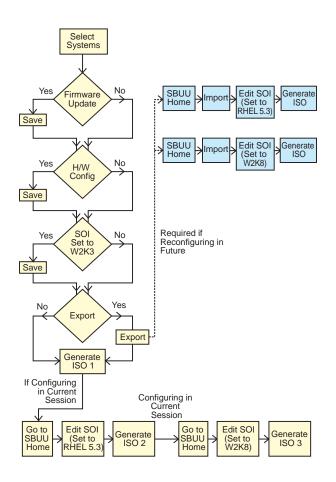
#### Important!

- Ensure that you select multiple systems that you want to deploy on the **Select System(s)** screen.
- The Firmware Update module displays all the update packages for the systems you selected. Depending on the system model, you must select the components that need to be updated.
- The **Hardware Configuration** module displays all the configuration options under different tabs. Ensure that you select all relevant options for all the systems you selected.
- The list of operating systems displayed in the **Server Operating System Installation (SOI)** module is a subset of supported operating systems that can be installed across the selected systems. This implies that if you select systems that have no supported operating systems in common, the **SOI** module will not display any operating system and you will not be able to proceed with the deployment process.

To deploy multiple systems of different models, follow step 1 through step 8 in "Deploying More Than One System With the Same Configuration."

# Deploying Multiple Systems With the Same Configuration for Different Operating Systems

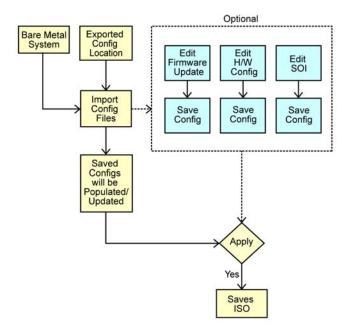
In this scenario, you can see how to update and deploy multiple systems with the same configuration for different operating systems. For example, you have 100 PowerEdge R710 systems and you want to deploy 25 systems with the Microsoft® Windows Server® 2003 operating system, 50 systems with the Red Hat® Enterprise Linux® 5.3 operating system, and 25 systems with the Windows Server® 2008 operating system.



- 1 Follow step 1 through step 8 in "Deploying More Than One System With Slightly Different Configurations" to create a bootable image to deploy an operating system, for example, Windows Server 2003 operating system.
  - On the Systems Build and Update Utility Home screen, click SOI. On the Select an Operating System to Install screen, select Windows Server 2003.
  - If you also choose to export the configuration, you can import this configuration later (in another session) by clicking **Import Saved Configuration** on the **Systems Build and Update Utility Home** screen.
- 2 On the Systems Build and Update Utility Home screen, click SOI and select another operating system, for example, Red Hat Enterprise Linux 5.3, export the configuration for this operating system, and generate an ISO image.
- **3** Similarly, configure and generate an ISO image for a third operating system, for example, Windows Server 2008.
  - You now have three ISO images for the three operating systems you want to install on multiple systems.
- **4** Create three different bootable media for the three ISO images, respectively.
- **5** Boot the corresponding number of systems with the corresponding bootable media to install the required operating systems.

# **Reusing Configuration Files**

In this scenario, you can import and reuse a configuration file that you created and exported in an earlier session. You can use this configuration file and create multiple ISO images with slightly different configuration. This configuration can be for the current system or for multiple systems. However, you need to create separate ISO images for every variation of the multiple systems deployment. For the current system, you can directly apply the configuration you imported, with slight modifications, if required.



## Important!

- When you import the configuration file, all the GUI fields are populated.
- You can edit the Firmware Update Configuration, Hardware Configuration, and Configure SOI modules, as required. However, ensure that you do not make any changes on the System(s) Selection screen; if you do so, all existing configuration for the three modules will be reset.
- 1 On the Systems Build and Update Utility Home screen, click Import Saved Configuration.
  - The Import Configuration screen appears.
- **2** Specify the location from where you want to import the configuration file and click **Continue**.
  - The progress screen appears, followed by the Imported Configuration File Details screen.

- **3** Click Systems Build and Update Utility Home.
- **4** Edit the existing configuration for the **Firmware Update**, **Hardware Configuration**, and **SOI** modules, if required.
- **5** Create the ISO image for this configuration by following step 4 through step 8 in "Deploying More Than One System With the Same Configuration."

# Important Information and Frequently Asked Questions

This chapter contains important information about the different modules in the Systems Build and Update Utility, including answers to some frequently asked questions.

# Firmware Update

# Important Information

The Firmware Update module in the Systems Build and Update Utility enables you to update the BIOS and firmware versions of your Dell systems in a pre-operating system environment. This module:

- inventories your system (BIOS, firmware, and drivers)
- enables you to select your own repository
- generates a comparison report (comparison of the currently installed version of each component on the existing system with the repository component version for the same system.)
- enables you to upgrade the system components

# **Frequently Asked Questions**

Q: What is the repository?

A: The repository contains the updated BIOS, firmware, and driver components for Dell systems.

The repository includes the *Dell Server Updates* DVD contents.

Q: What should I do if I face any prerequisite failure during the update process?

A: If you face any prerequisite failure during the update process, see the Server Update Utility User's Guide on how to rectify this.

**Q**: I want to use my custom repository for firmware updates using the Systems Build and Update Utility.

A: If you want to use your custom repository for firmware updates using the Systems Build and Update Utility, you will need a Linux repository. Also, you must ensure that the repository contains updates for the system on which you want to run firmware updates.

**Q**: What should I do if I want to downgrade the firmware?

A: If you want to downgrade the firmware, you will not be able to do it using the Firmware Update module. Use the Dell Server Updates DVD to downgrade the firmware on your system.

O: What should I do if some of the updates fail?

A: If some of the updates fail, reboot your system and try using the latest repository to update the firmware. Also, see the Server Update Utility User's Guide for more information.

Q: I want to use a USB key as my source repository.

A: If you are using a USB key as your source repository, insert the USB key when you are prompted.



**NOTE:** It is recommended that you do not boot your system to the Systems Build and Update Utility with the USB key inserted in your system. This is because the Systems Build and Update Utility may not detect a USB key that is inserted before you boot the system.

# **Hardware Configuration**

# **Important Information**

The Hardware Configuration module in the Systems Build and Update Utility enables you to configure your system's Baseboard Management Controller (BMC), Dell Remote Access Controller (DRAC), Redundant Array of Independent Disks (RAID), and BIOS.

Once you save the configuration settings for your system's BMC, DRAC, RAID, and BIOS, you can use the tool to generate the .ini file, and apply these configuration settings across multiple systems.

# Frequently Asked Questions

Q: How do I access the command line interface?

A: To access the command line interface, from the boot menu, select DTK Command Line Interface (Linux).

Q: How do I know which components to configure?

A: Table 6-1 lists the components you can configure depending on your Dell system.



**NOTE:** This list is not exhaustive and is only meant for quick reference.

Table 6-1. Dell Systems and Configurable Components

For Dell Systems	Click the Tabs To Configure
xxlx	• RAID
	• BMC/DRAC 5/iDRAC6 →Common
	• BMC/DRAC 5/iDRAC6 →iDRAC6
	• BMC/DRAC 5/iDRAC6→Alert
	• BMC/DRAC 5/iDRAC6 →Filter
	• BMC/DRAC 5/iDRAC6 →User
	• BIOS →Common
	• BIOS $\rightarrow xx1x$
	<ul> <li>BIOS →Boot Sequence and Security</li> </ul>

**Q**: Where do I get more information on RAID controllers?

A: For details on read, write, and cache policies and supported stripe sizes, see the Dell OpenManage Deployment Toolkit Command Line Interface Reference Guide.

Q: How do I know which BIOS setup options are available on my system?

A: To see which BIOS setup options are available on your system, go to the boot menu screen and select DTK Command Line Interface (Linux). Use the SYSCFG tool to see the list of options available on your system.

**Q**: When setting the boot sequence for devices, what happens if I choose a device that is not on my system?

A: The configuration utility selects the boot devices in the sequence that you specify for boot order. However, if you choose a device that is not present on your system, the utility ignores the device, selects the remaining boot devices, and lists them based on the specified order.

**Q**: What happens if I create a virtual disk by specifying the size?

A: If you create a virtual disk by specifying the size (instead of using the Maximum possible size option), subsequent virtual disks that you create will be bound to the controller and the array disk that you selected. This condition is valid until you exhaust all the available space on that array disk.

**Q**: What happens if I want to delete a virtual disk that is one of the virtual disks that was created using a particular array disk?

A: When you select a virtual disk to delete, and that virtual disk is just one of the virtual disks that was created using a particular array disk, all the virtual disks created on that array disk will be selected for deletion.

**Q**: What should I do if I am not able to configure RAID using the Systems Build and Update Utility?

A: Ensure that the **Fast Initialization** parameter of the RAID controller is set to **ON** and try again. This setting is the factory default for all RAID controllers.

Q: Using the Systems Build and Update Utility, can I configure RAID on a system with a SATA 2s controller connected to a hard drive?

A: The Systems Build and Update Utility does not support RAID configuration on any system with a SATA 2s controller connected to a hard drive. To configure RAID on such a system, use the Ctrl+A option or set the hard drive configuration to Native mode through BIOS.

Q: I have multiple SCSI and RAID controllers on my system. How can I set the order in which the Systems Build and Update Utility looks for controllers?

A: The Systems Build and Update Utility uses the controller listed first in the BIOS boot order list. If you want to use another controller for the operating system, go to the BIOS setup (by pressing F2 as the system starts) and set the controller as the first boot device.

**Q**: What should I do if I find that one or more virtual disks are in a failed or degraded state?

A: If any virtual disk is in a failed or degraded state, do not start the server setup program. Use the RAID controller's firmware utility (by using Ctrl+A, Ctrl+M, or Ctrl+C while booting) to reset the RAID controller's state.

Q: How can I configure RAID for disks that appear in Legacy mode?

A: On CERC ATA or CERC SATA RAID controller cards, disks that appear in Legacy mode will not be available for RAID configuration in the Systems Build and Update Utility. If you want to use Legacy mode disks as part of a RAID container, use the RAID controller firmware utility to initialize the disks. However, if all disks are in Legacy mode, the Systems Build and Update Utility may fail to configure RAID on the controller.

**Q**: Why does the Systems Build and Update Utility fail during RAID configuration?

A: On systems with less than 256 MB of memory and more than one RAID controller, the Systems Build and Update Utility may fail during RAID configuration. Install the operating system on one adapter and then install additional adapters.

**Q**: On SAS 5/IR and 6/IR controller cards, disks that appear in **Foreign** state are not available for operating system installation in non-RAID mode. How can I use such disks for operating system installation?

A: On SAS 5/IR and 6/IR controller cards, if you want to use any disk that is in Foreign state for operating system installation, clear the physical disks by using the Erase All Physical Disks option in the System Tools section. If all disks are in Foreign state, the Systems Build and Update Utility may fail to install the operating system on the controller in non-RAID mode.

Q: Does the Systems Build and Update Utility support RAID configuration on systems with SAS 5/IR controller cards?

A: On systems with SAS 5/IR controller cards connected to more than two disks, the Systems Build and Update Utility supports only advanced RAID configuration. In **Advanced** mode, you must select a disk with the lowest drive ID for RAID configuration.

**Q:** Why does the Novell<sup>®</sup> SUSE Linux Enterprise Server (SLES) version 10 operating system installation sometimes fail on systems equipped with multiple RAID and SCSI controllers?

A: When two or more RAID or SCSI controllers are present, install Novell SLES I0 with only one configured RAID or SCSI controller. Configure the other controllers after you install the Novell 10 operating system.

# Server Operating System Installation

# **Important Information**

The Server Operating System Installation (SOI) module in the Systems Build and Update Utility enables you to install Dell-supported operating systems on your Dell systems. SOI also maps the operating system you want to install to your system and installs the requisite drivers. It also has a simple interface to configure Dell-supported storage controllers.

#### You can use SOI to:

- deploy an operating system on your "bare-metal" Dell system (that is, when your system does not have an operating system installed on it).
- "repurpose" your system (that is, your system already has an operating system installed on it, and you want to install a different operating system).
- extract drivers and save them on a directory on your system.

# Frequently Asked Questions

**Q**: What happens if I install a new operating system on my system that already has an operating system?

A: If you already have an operating system on your system (that is, if you are "repurposing" your system), and you use the SOI to install a different operating system, the existing operating system is removed and data is deleted from your system.

**Q**: Can I install Microsoft® Windows Server® 2008 and VMware® ESX Server™ operating systems?

A: Yes, you can. However, for operating systems such as Windows Server 2008 and VMware ESX Server, the native Graphical User Installation tool provided by the operating system installation media is used.

**Q**: What happens if I disconnect the network connection while I am copying the operating system image from a Server Message Block (SMB) share?

A: If you disconnect the network connection while the operating system image is copying, an error message appears indicating that the network is being disconnected. A **Reboot** button is also enabled. However, the operating system installation process does not resume after you reconnect the network cable. You need to reboot your system.

**Q:** What happens if I use the **SOI** to configure Redundant Array of Independent Disks (RAID) controllers on my system that has virtual disks configured on the controller?

A: If you have virtual disks configured on your controller and you use the SOI to configure RAID controllers on your system, the existing virtual disks are deleted.

**Q**: Where will I get information about support for operating systems and RAID controllers?

A: Some operating systems are not supported with some RAID controllers. See the **readme.text** file in the **root** folder for details.

**Q**: Where will I get information on support for storage controllers and operating systems?

A: Depending on the storage controllers on your system, some operating systems may not be supported. See **readme.txt** in the **root** folder of the *Dell Systems Management Tools and Documentation* DVD or the online help for details.

# **Glossary**

#### **BIOS**

Acronym for basic input/output system. Your system's BIOS contains programs stored on a flash memory chip. The BIOS controls the following:

- Communications between the microprocessor and peripheral devices, such as the keyboard and the video adapter
- Miscellaneous functions, such as system messages

#### **BMC**

Abbreviation for baseboard management controller, which is the controller interface between the DRAC and the managed system's embedded systems management (ESM).

#### DRAC

The Dell™ Remote Access Controller (DRAC) is a systems management tool that enables users to remotely access, monitor, troubleshoot, repair, and upgrade their systems, independent of the operating system status.

#### DTK

The Dell OpenManage Deployment Toolkit (DTK) is a set of utilities for configuring and deploying Dell PowerEdge™ systems. The DTK is designed for customers who need to build scripted installations to deploy large numbers of systems in a reliable fashion without having to dramatically change their current deployment processes.

#### **ESM**

Abbreviation for embedded systems management. A set of instruction coding in system software and firmware that notifies a user about potential hardware problems on a system.

## Inventory

Inventory is a list of components, such as the BIOS versions, firmware, and drivers installed on your system.

#### NIC

Abbreviation for the network interface card. The NIC is an adapter circuit board installed in a computer to provide a physical connection to a network.

#### **USB**

Abbreviation for Universal Serial Bus. A USB connector provides a single connection point for multiple USB-compliant devices, such as mice, keyboards, printers, and computer speakers. USB devices can also be connected and disconnected while the system is running.

### utility partition

A bootable partition on the hard drive that provides utilities and diagnostics for your hardware and software. When activated, the partition boots and provides an executable environment for the partition's utilities.

#### Windows Preinstallation Environment (Windows PE)

The Microsoft® Windows® Preinstallation Environment (Windows PE) is a minimal Win32 subsystem with limited services, based on the Windows kernel running in a protected mode. It contains the minimal functionality that you need to run Windows Setup, install an operating system from a network share, automate basic processes, and perform hardware validation.

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